

## FORGOT PASSWORD

1. Click on “FORGOT PASSWORD?” at the login page of the app

The screenshot shows the login page for the RIDER app. At the top is the VAQY logo and the word 'RIDER'. Below are two input fields: 'Email address/ Phone number' and 'Password'. A green 'SIGN IN' button is centered. Below the button is a red-bordered box containing the text 'Forgot password?' with a red arrow pointing to it. At the bottom, it says 'New user? Create account'.

2. Enter phone number used for registration and click “SUBMIT”

The screenshot shows the 'Forgot password' screen. The title bar is green with a back arrow and the text 'Forgot password'. Below is the instruction 'Enter the phone number used for registration.' A red-bordered box highlights the phone number input field containing '+234 Mobile'. Below that is a green 'SUBMIT' button, also highlighted with a red box and a red arrow pointing to it.

3. Enter OTP sent to registered phone no and new password to reset password and click “SUBMIT”

The screenshot shows the 'New password' screen. The title bar is green with a back arrow and the text 'New password'. Below is the instruction 'Please reset your password'. A red-bordered box highlights the OTP input field, which contains four dashes. Below it is a timer 'Didn't get the OTP? 00:53' and a 'Resend OTP' link. There are two password input fields: 'Enter your new password' and 'Confirm your new password'. A green 'SUBMIT' button is at the bottom, highlighted with a red box and a red arrow pointing to it.

4. Password successfully changed

The screenshot shows the login page with a loading spinner over the 'SIGN IN' button. At the bottom, a green message box says 'Password successfully changed.' The message box is highlighted with a red box.